

WE'RE HIRING

**Role : Manager / Senior Manager – Enterprise
Solution Architect**
Department : Technology
Location: Mumbai



Job Responsibilities:

- Project management and service delivery of new development, maintenance and technical operations of PAN India online/web/mobile based workflow, data and field management applications and tools.
- Experience of coordination with business for functional requirements & delivery, implementation of ERP and field management systems (**Salesforce, D365, Business central**)
- Understanding of web application hosting, deployment, security, maintenance and troubleshooting
- Exposure to managing field operations software, call Center and CRM technology, logistics, survey management, MDM.
- Vendor and partner management on outsourced and third-party managed product support and development
- People and stakeholder management from different tech and non tech background
- Understanding of SDLC processes and different methods such as waterfall, agile, Kanban is desired.
- Experience in performing SQL queries on RDMS especially in MySQL.
- Understanding of application integration frameworks, security, and handshaking
- Ability to write and understand technical documentation, requirements, flowcharts and workflow diagrams.
- Understanding of web application hosting, deployment, security, maintenance and troubleshooting
- Understanding of data integrity, processing journey and data security
- Knowledge of project and development tracking tools such as JIRA, ITSM, GIT/SVN
- Experience in L1, L2 operations handling and troubleshooting
- Experience in performing SQL queries on RDMS especially in MySQL.

Job Specification:

- Qualification : B.E. / B. Tech / B. Sc (Computer Science / Software engineering) / MCA
- Experience : 8-10 years of overall experience

